

Privacy Policy

How inquiry data is recorded, retained and accessed

1. Controller

The controller is ERROR 404, S.A., operating the 404 Estate brand, registered in the Republic of Panama. Privacy questions may be sent to info@404estate.com.

2. What we record

When an inquiry form is submitted we record the name, email address, optional telephone number, the holding of interest, the message text, the language of the interface and the time of submission. We do not use advertising trackers and we do not sell personal data.

3. Why we record it

The data is processed to answer the inquiry, to arrange viewings and to keep a record of correspondence relating to a holding. We do not send marketing campaigns; a reply is sent only in response to the inquiry.

4. Retention

Inquiry records are retained for as long as needed to handle the request and for a reasonable period afterwards for evidence of correspondence, after which they are deleted. A deletion request may be sent to info@404estate.com at any time.

5. Who can read it

Access is limited to the foundation's administrators, authenticated individually. Inquiry records are not readable by website visitors. Data is stored with the foundation's hosting and database providers, which process it on the foundation's instructions.

6. Your rights

You may request access to your data, correction of inaccurate data, deletion, or restriction of processing. Requests are answered directly by the foundation.

7. Changes

This policy is versioned. A new version replaces the previous file and the version label on the Documents page is updated on the date of publication.

Version 1.0 — 2026. This document is published in English, Spanish and Italian; the English text prevails.